

Case Study – Liferay DMS (Document Management System)

Domain	Retail
Technology	J2EE Portlets, Liferay, Tomcat 5, Struts, MySQL
Period of Project	January 2005 to March 2005
Project Status	Completed
Total Effort	8 person months

This project was implemented for one of the top retail outlet chain for cars in USA. The project implemented a portal for the client using the Open Source Liferay Portal solution. Liferay solution was deployed, look-and-feel customized to meet the client requirements and a completely new document management system was implemented for the client based on specific requirements.

This intranet portal application provides enterprise-wide access to shared documents and other electronic information used by the client's store locations in the course of their normal operations. Documentation of procedures was available to users based on their division, region and area of responsibility. Version control of documentation was also available. Documents were available in Word, Excel and PDF formats.

Key challenges in the project included customizing Liferay, which was built in a very scalable object-oriented manner, understanding the requirements of the customer in the absence of a clear specifications document at the start of the project and deploying the solution at the customer location remotely.